

Privacy Policy

Last update: 01.04.2026.

STIOKids is committed to protecting the privacy and security of data relating to children, parents, and employees in preschool institutions. This Privacy Policy explains what data we collect, how we use it, and how we protect it.

STIOKids processes data exclusively on behalf of preschool institutions and does not use it for its own purposes..

1. Who we are

STIOKids is a digital platform designed for preschool institutions to manage daily activities, communicate with parents, and track children's development.

Data Controller:
Comp-IT d.o.o. Sarajevo
office@comp-it.ba

In most cases, preschool institutions (kindergartens) act as data controllers, while STIOKids acts as a data processor.

2. What data we collect

Depending on how the platform is used, the following categories of data may be processed:

1. Children's data
 - a) full name
 - b) date of birth
 - c) attendance records
 - d) developmental data and observations
 - e) health information (e.g. allergies, if entered by the kindergarten)
2. Parents/guardians data
 - a) full name

- b) email address
- c) phone number

3. Employees data

- a) full name
- b) job position
- c) user accounts

4. Technical data

- a) device and browser type
- b) activity logs

3. How we use the data

Data is used exclusively for:

- a) enabling application functionality
- b) tracking children's attendance
- c) communication between kindergarten and parents
- d) monitoring child development
- e) improving system performance and security
- f) fulfilling legal obligations

STIOKids does not sell or use data for marketing purposes without a valid legal basis.

4. Legal basis for processing

Data processing is based on:

- a) performance of a contract between the kindergarten and STIOKids
- b) legal obligations of the kindergarten
- c) legitimate interest (system security and improvement)
- d) consent (where applicable)

5. Data sharing

STIOKids does not share data with third parties unless necessary for service delivery or required by law.

For hosting and infrastructure, we use trusted partners within the European Union. We have signed Data Processing Agreements (DPA) with all partners, including confidentiality and data protection obligations in line with GDPR standards.

Partners act strictly according to our instructions and are not allowed to use the data for their own purposes.

6. Data retention

Data is stored::

- a) during the duration of the contractual relationship with the kindergarten
- b) or in accordance with legal obligations

After that, data is deleted or anonymized.

7. Data security

We implement technical and organizational security measures, including:

- a) data encryption
- b) access control
- c) security protocols
- d) regular security audits
- e) restricted access based on user roles
- f) activity monitoring (audit logs)

8. User rights

In accordance with data protection laws, users have the right to access, correct, delete, and restrict the processing of their data.

However:

- a) kindergartens are the data controllers
- b) STIOKids acts as the data processor

Therefore, all requests must be submitted directly to the kindergarten. STIOKids will provide technical support upon request of the kindergarten.

9. Cookies

STIOKids uses cookies to improve user experience.
Details are available in the Cookie Policy.

10. Contact

For privacy-related inquiries:
info@stiokids.com

This version of the document represents the official (PDF) version of the Privacy Policy.